

YOUR GUIDE TO TOYOTACARE



FREE
eBook!



Andy Mohr **TOYOTA**

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8941 E US Highway 36 • Avon, IN 46123

There's plenty of reasons to love a new Toyota, but one of the big ones is the sheer peace of mind that comes with these cars. In addition to being high-performing vehicles that are loaded with smart safety features, new Toyota models also come with ToyotaCare.

ToyotaCare is a no-cost maintenance and roadside assistance plan that ensures you have a little extra peace of mind, no matter where the road might take you.

Do you have questions about what ToyotaCare entails and how it can benefit you? Then, you'll definitely want to check out this guide, wherein we'll break down all the advantages and parameters of ToyotaCare.



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ToyotaCare Has You Covered

When you purchase or lease a new Toyota car, you automatically have access to **ToyotaCare**. This ensures that all your routine maintenance will be taken care of for the first two years or 25,000 miles of your car's life (whichever milestone comes first).

During your first two years, you'll also have 24-hour roadside assistance to make use of. However, there's no mileage cap on this.

In order to obtain service, the only requirement is that you shop with a participating Toyota dealership. However, that just means your car will be serviced at a shop that fully understands the ins and outs of your brand and carries all the necessary parts and tools.

What's Included?

"Routine maintenance" is something of a blanket term, so it's probably a good idea to break down what kind of maintenance is actually included in the **ToyotaCare** program. You'll find that they cover all the bases...

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Engine Oil and Filter Changes

All of your oil changes, which are to be performed every six months or 5,000 miles, are covered with **ToyotaCare**. Oil changes are a necessity for keeping your car running in excellent shape, as engine oil performs three key functions:

- Oil lubricates the engine.
- Oil cleans debris out of the engine compartment.
- Oil prevents parts from rubbing and grinding on each other.

Without fresh engine oil, your car's engine would be filled with debris. Parts would be rubbing against each other constantly, creating harmful friction. Eventually, performance would start to deteriorate, and efficiency would plummet.

Clearly, a little change every 5,000 miles is necessary.

Tire Rotations

Tire rotations will be performed every six months or 5,000 miles alongside oil changes. This is the maintenance item that will help disperse wear and tear throughout your tires evenly, thus extending their lifespan for as long as possible.

Inspecting & Adjusting Fluid Levels

When your Toyota technicians change your oil and rotate your tires, they'll also check on fluid levels in your car. Aside from engine oil, there are six highly important fluids that they'll want to check on and top off regularly.

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1. **Transmission fluid.** This should be a healthy pink color and will ensure that your car's transmission remains operational. Eventually, it'll require a full flush and replacement.
2. **Radiator fluid.** This fluid will prevent your car from overheating. If the engine thermometer located in your dashboard ever dips into the red, low radiator fluid may be a culprit.
3. **Power steering fluid.** This is the fluid that keeps your car's steering lubricated and helps control the wheels. Without it, simple steering maneuvers become very difficult.
4. **Brake fluid.** We all know how important brakes are to our safety on the road. So, you'll want to ensure that your brake fluid is always adequately topped off.
5. **AC Coolant.** Sometimes referred to as "refrigerant" or "freon," coolant is what ensures your AC is able to work. This is especially important during the hot summer months.
6. **Windshield washer fluid.** This fluid isn't something that is essential to engine performance. However, if your windshield is dirty and your vision is obstructed, it's a necessity.

Multi-Point Inspections

Every 10,000 miles (that should be at the end of each year), you'll also get a complimentary multi-point inspection at your Toyota dealer. This is where they'll check all the important components of your vehicle, making sure that things are up to factory standards.

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Toyota Offers Service You Can Trust

Like we said, the technicians at your local Toyota dealership were trained specifically to maintain and repair Toyota models. They understand the small quirks of these cars, making them better suited to keep them in excellent shape.

If you ever do need a bigger repair (something outside of **ToyotaCare** maintenance), you can rest assured that the factory-trained Toyota techs will do so using only genuine parts and tools. So, if your car requires any kind of replacement, you'll receive one that fits perfectly.

Roadside Assistance

In addition to a no-cost maintenance plan, **ToyotaCare** also features roadside assistance. For two years (there's no mileage cap here), you can call the program's toll-free number 24/7. You'll then have access to the following roadside services.

Battery Jump-Starting

Look, it happens to the best of us: You're in a hurry to get out of the car and inside, and you just happen to leave your headlights on. It's one of the most common ways people tend to accidentally drain a battery (that or idling with the radio on).

It's an incredible inconvenience to head back out to your car later on and find that it won't start. Fortunately, **ToyotaCare** offers battery jumps with its roadside assistance. Give them a call, and they'll help get your vehicle started again.

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Lockout Protection

In a hurry, you may make one other critical error: You might accidentally lock your keys in the car. If that happens, don't panic! Call the roadside assistance number. Before you know it, a member of the ToyotaCare team will be there to help you get your keys out and get on the road.

Emergency Fuel Delivery

Some of us like to push the limits of our gas tank. Even when that little arrow starts to drop closer and closer to E, we still think we've got enough drops left to get us to our destination.

If you've made an unfortunate miscalculation, don't sweat it too much. As part of our roadside assistance, we'll bring you emergency fuel, so you're not left stranded anywhere.

Tire Service

Depending on what road hazards you might encounter, a flat tire or blowout may be unavoidable. All it takes is driving over one nail or screw left out on the road.

Our roadside assistance team will change that tire for you. You just have to give them a call and they'll replace it with a spare.

Towing

Nobody wants to be left stranded on the side of the road somewhere. However, if your car happens to break down, what can you do?

Well, if you have **ToyotaCare**, all you have to do is call, and we'll happily provide you with the towing. We'll take your car to either the nearest Toyota dealership or the dealer of your choice within 25 miles. That way, you can get your car into the shop as soon as possible.



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Winching

Winching is an especially helpful service in the winter months. Let's say you were driving in the snow. You might hit a patch of ice or lose traction and end up stuck in a ditch somewhere.

The winching service with **ToyotaCare** will then extract your car from the snow bank, ditch, mud, or wherever else it might be.

Access ToyotaCare Right from Your Phone

There seems to be an app for everything these days, doesn't there? Fortunately for you, there's even one for ToyotaCare now!

The Toyota Owner's App allows you to access your roadside assistance, as well as a number of very helpful features.

- **Put in your roadside requests**

If you don't want to call into the toll-free number, you can submit a roadside assistance request from your app, too.

- **Keep track of service history**

The app will keep a record of your routine maintenance, so you no longer have to.

- **Find new dealer offers**

Toyota dealerships often run deals on specific services. Now, you can find a collection of them on your owner's app.

- **Find helpful vehicle information**

Want to learn more about vehicle maintenance? Maybe you have questions about your car's warranty coverage? The app keeps a digital owner's manual and warranty information on record for you.

- **Store vehicle photos**

You can also upload photos of your vehicle registration and insurance documents on the app. If you ever need to get to them quickly, this is the easiest way to do it.

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Start Shopping for Your Next Toyota Vehicle

With perks such as **ToyotaCare** and the Toyota Owner's App, there's plenty of great advantages to owning a new Toyota car. So, are you ready to start shopping for your next model?

Visit your local Toyota dealership for more details on their current inventory, as well as information on any lease specials they may currently have running.

Find your perfect fit in a Toyota model today!

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